Getting Car Service at
Mercedes-Benz of Tampa
Here is a story about our car being fixed.

Sometimes we take our car to Mercedes-Benz of Tampa for service. Sometimes the car is not broken, but we take it for maintenance, to be sure the car is OK.

Sometimes the car needs to be fixed.
There is a special area for people who are waiting for their cars to be fixed. People may be eating, drinking tea or coffee, reading, watching TV or working on their computers. They will be happy if I can be quiet when I am in this area.
Can you find the people in these pictures? What are the people doing?
There is a room called the Quiet Room. This is not for playing. This room is for adults who need some quiet while they work, or maybe for moms and babies who need some quiet time together.
The service area is a big room like a giant garage, where the mechanics work on people’s cars.

We can see the service area through the glass in the waiting area.

This is how the waiting area looks from the other side of the big window.
We are not allowed to go into the service area.

It might be dangerous! We can stay in the waiting area and watch mechanics working on cars through the window.

It is very interesting to see mechanics working on cars!
While I am waiting, I can do things I like to do. Waiting will be OK. When waiting time is all done, we will go. When will waiting time be all done? After mom and dad and the salesperson are done talking. Sometimes we will wait for a few minutes, sometimes longer.
Maybe we can get a drink or snack while we wait from the nice people at the Artistas Café!
When our car is ready, we will pay the service advisor, then someone will bring our car to us, and we will be ready to go!

We had a lot of fun waiting for our car to be fixed today. Bye, Mercedes-Benz of Tampa. See you next time!